

DBAM Quality Policy Statement

The following quality policy, developed by DBAM Systems Limited's management, describes the fundamental principles against which we operate our management system, and which support our objectives, mission and values.

"It is the policy of DBAM Systems Limited to place quality at the forefront of everything we do."

This policy forms the basis for the quality system and is binding on all employees.

Quality Strategy

DBAM has set out the following strategy which will allow us to achieve the objectives set out in our Quality Policy;

- We will establish and maintain a quality management system which meets or exceeds the requirements of the internationally recognised ISO 9000 series of standards;
- We will continue to enhance the company-wide quality system that is the basic building block of our company and continue to apply the principles of this quality management standard to all our activities;
- We will operate and continually develop and improve processes which will allow us to provide products and services of the highest quality;
- We will implement measurements across our business to establish the performance of our processes and to provide a basis for their improvement;
- We will ensure that all employees are involved in the drive for excellence in our business as we believe that the abilities, knowledge and experience of our staff are our most valuable resource;
- We will focus our efforts on ensuring that all our customers are completely satisfied with the products and services we provide to them.